



WMAC Organisational Feedback

WMAC needs your help to

Review and improve processes and how we provide services for you and your family.

Name: (Optional)				Date:	
Sex				Male	Female
Age group please circle: <14 14-30: 30-44: 45-54: 55-64 65-74 75+					

Do you know how to access Winda-Maras Services
Do you believe you have a good understanding of the services Winda-Mara provides?
Has someone in your family made use of WMAC services in the past 12 months? I.E. Health, GP, Psychologist, Family Services, HACC, Transport, Vehicle use? Community function or Dinners, NAIDOC Celebrations, Justice work, Working on Country, Visiting Country, Assistance, Housing, etc.
How was the experience?
Was the service provided in a professional, confidential and respectful manner?
Can you identify where we can make improvement?
Are there any services that you would like to see Winda-Mara offer/provide?
In your dealings with Winda-Mara, What do you think it does well?

What areas/services do you think WMAC can improve in?
Can you provide suggestions on how WMAC might achieve the suggested improvements?
What community do you see yourself as best associated with? Portland/Heywood/Hamilton
What do you see the communities biggest needs are:
Do you believe WMAC is meeting this need?
If No –How do you think this could be achieved?

Your voice is important in the review and improvement of WMAC services and processes.

Thank you for your evaluation of WMAC services

Do you have suggestions on how we might improve community engagement or obtaining feedback?